

# HOMEWORK HOTLINE

## MAKING OUR HOTLINE RING



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## 2016-17 STATISTICS

### CALL TOTALS

During the fall 2016 – spring 2017 school year, the Homework Hotline received a total of **74 calls**. **55 calls** were from 10 of the 15 participating school districts. **14 calls** were tutor training calls from Rose-Hulman Institute of Technology. **5 calls** were listed as ‘other’ due to non-participating school districts or unknown school districts.

### CALL STATISTICS

The Homework Hotline tutors assisted students with math questions in the following grades:

K-6: 11 CALLS	9: 4 CALLS
6: 16 CALLS	10: 0 CALLS
7: 20 CALLS	11: 2 CALLS
8: 5 CALLS	12: 0 CALLS

- Average length of a call was **20.22 minutes**.
- Most popular day to call was **Thursday**.
- Most common time to call was between **6:00 p.m. – 7:00 p.m.**
- **Figure 1** illustrates the number of calls per school district.

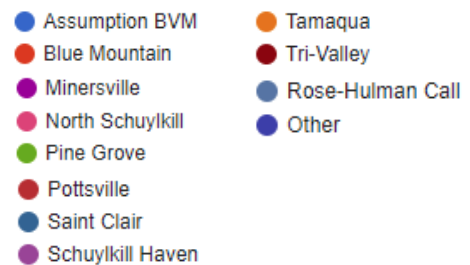
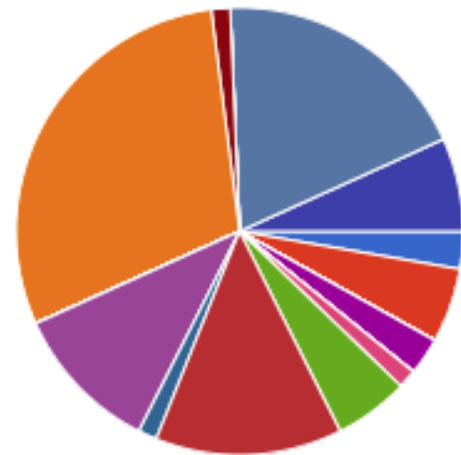


Figure 1. Number of calls per school district.



## HELP MAKE OUR HOTLINE RING!

The Homework Hotline has begun its second year, and we are looking forward to increasing our call volume. The goal of the program is to complement classroom teaching in order to help students retain the information after school hours. Our success relies on your support for the program. Together, everyone achieves more. Tutors that operate the Homework Hotline will not solve math questions for student callers. Rather, they will help clarify where the student caller is having trouble, and will guide them to arrive at the answers themselves. So in true Penn State fashion, **WE ARE** cheering you on for teaching future college students and want to help them achieve success.

## WE ARE OPEN

Students can access the Homework Hotline by calling 570-385-6500. Phone lines are open from 6:00 p.m. to 9:00 p.m. every **Sunday through Thursday**. Student privacy is always protected, and students are never asked for their last name or phone number.

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## DID SOMEONE SAY FREE STUFF?

The Homework Hotline is a great resource for students...as long as they know about it. That's why we will provide each school with posters, brochures, flyers, pencils, and other **FREE** materials to help educators (like you!) share information about our services. It's all pre-made and ready for you. Just send a quick email to [m1f5310@psu.edu](mailto:m1f5310@psu.edu) with requests for materials and we'll get them right out to you.

Additional to our free promotional materials, we will offer various **incentives** throughout the school year such as twelve days of MATH-mas, March MATHness, Lunch with the Lion, Stump the Tutor, Tutor Thursdays, Lion Lessons, and more. At your request, we could even offer credit or bonus points for student callers.

## SOCIAL MEDIA

You can catch updates and math fun by following the Penn State Schuylkill Facebook page:

[facebook.com/PennStateSchuylkill/](https://facebook.com/PennStateSchuylkill/)

## HOLIDAY HOURS

The Homework Hotline will be closed for the following holidays:

- **Thanksgiving Break:** November 19-26
- **Christmas Break:** December 17-January 8

